



## COMPLAINTS

A-Europe Certification Pte Ltd take client and client user complaints very seriously. To this end, if you are a Certified Client of A-Europe Certification Pte Ltd, or a user of one of A-Europe's Certified Client's products or services and you feel the need to register a complaint then please contact the Accredited Office by email ([singapore@acubetic.com](mailto:singapore@acubetic.com) & [w.woo@acubetic.com](mailto:w.woo@acubetic.com)) , who will provide with details of A-Europe's complaints process.

Please fill in our complaints form before and we will respond quickly:

### Complaints Form

Company	
First Name	
Last Name	
Email	
Phone	
Details of complaint	
How would you prefer to be contacted	